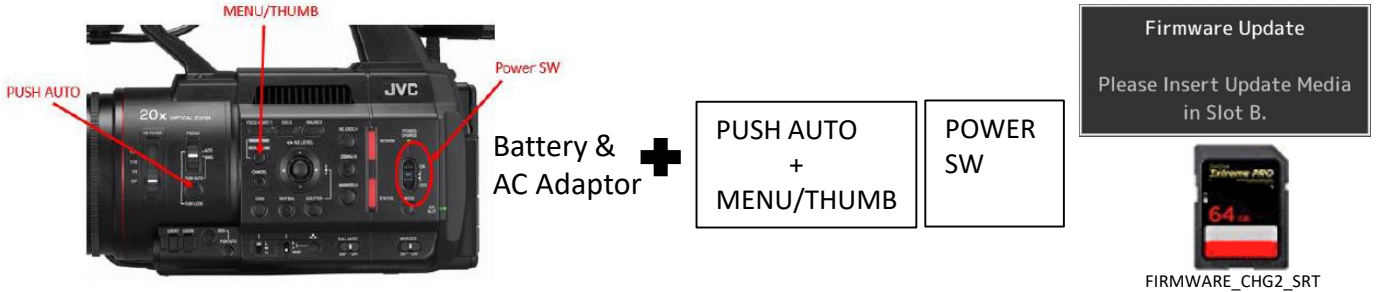


## Procedure to activate SRT Protocol:

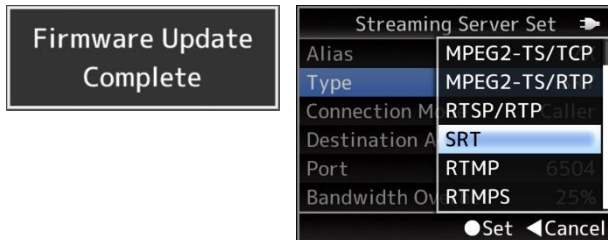


On GY-HC550U/HC500SPCU

1. Check the firmware version of the camera from Menu > System > System Information > Version. For GY-HC550U/HC500SPCU, FW should be v0110-0149 or later. If not, download and apply latest firmware.
2. After update, copy activation file FIRMWARE\_CHG2\_SRT to a blank SD/SDHC/SDXC card.
3. Connect both the battery and AC adaptor.
4. While camera is powered off, press and hold PUSH AUTO + MENU/THUMB buttons together.



5. Turn on the power and keep holding the 2 buttons until the message “Please Insert Update Media in Slot B” appears. Insert SD card to Slot B and activation starts.
6. When Firmware Update Complete is displayed, eject SD card and momentarily remove both battery and AC adaptor to reset power.
7. When power is reapplied, verify SRT is present from Menu > Network > Live Streaming > Streaming Server > Live Streaming Set > Server1 > Type. (Note: Both Zixi and SRT protocols cannot coexist in the same camera)

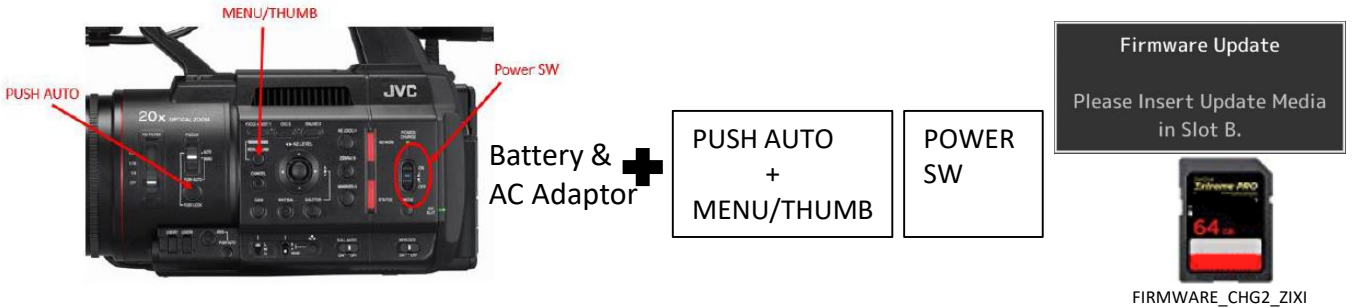


# Procedure to restore Zixi Protocol:



On GY-HC550U/HC500SPCU

1. Copy activation file FIRMWARE\_CHG2\_ZIXI to a blank SD/SDHC/SDXC card.
2. Connect both the battery and AC adaptor.
3. While camera is powered off, press and hold PUSH AUTO + MENU/THUMB buttons together.



5. Turn on the power and keep holding the 2 buttons until the message “Please Insert Update Media in Slot B” appears. Insert SD card to Slot B and update starts.
6. When Firmware Update Complete is displayed, eject SD card and momentarily remove both battery and AC adaptor to reset power.
7. When power is reapplied, verify Zixi is present from Menu > Network> Live Streaming > Streaming Server > Live Streaming Set > Server1 > Type. (Note: Both Zixi and SRT protocols cannot coexist in the same camera)

Firmware Update Complete

