

# Factory Service Request Form

Please fill out one form for each product you are sending in for repair and remember to attach all necessary documents

Company Name		
Contact Person	Contact Person's Telephone Number	
Address: Street		
City	State	Zip Code
Is there a preferred delivery time?		
Do you want the product to be left at address if signature is not attainable?		

Please Fill In Information Below. If you have previously contacted us and received an issue number, please indicate below.

Issue Number
Service Account Number

## Please tell us about the problem you are having.

What is the Model Number?	What is the Serial Number?	Is this product under warranty? <b>YES</b> _____ <b>NO</b> _____	Would you like to receive an estimate prior to repair? <b>YES</b> _____ <b>NO</b> _____
Please describe the problem you are having below. If you need more space please use the reverse side of this form.			

\* If you are requesting warranty service on any of your products you must include a copy of the original sales receipt for that product in order to verify warranty coverage. Any repair performed without proof of purchase will incur charges at our standard rates.

## MULTIPLE REPAIR NOTICE\* If this unit has been in service previously at a JVC Factory Service Center, please list prior Job No.s below.

List all prior Job Numbers Here.

IF YOU WOULD LIKE AN APPLICATION FOR A SERVICE ACCOUNT PLEASE PROVIDE A CONTACT NAME AND EMAIL ADDRESS BELOW

Name	E-mail address
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YOU CAN CHECK ON THE STATUS OF YOUR REPAIR BY VISITING [www.jvcservice.com](http://www.jvcservice.com) AND CLICKING THE WARRANTY AND REPAIR LINK. FOR OTHER REPAIR INQUIRIES PLEASE CALL 1-800-JVC-JVC5.

### Please remember to include the following documents with your request:

**Copies of Original Proof of Purchases to verify warranty.  
If you are TAX EXEMPT please provide copy of certificate.**

Choose the nearest service center to you on the next page. Cut out and use as an address label:  
**\*\*ALL DILA PROJECTORS SHOULD BE SENT TO THE CYPRESS, CA SERVICE CENTER\*\***

FROM:

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**JVC SERVICE**  
**5665 Corporate Ave**  
**Cypress, CA 90630**