



## Precision REFERENCE SERIES

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# **DILA** HD PROJECTOR SERVICE REQUEST FORM

As you are no doubt aware, your DILA HD projector is a technologically-advanced, high-performance piece of equipment.

Although extremely robust units, they may occasionally require servicing and as JVC's service division, we want you to be rest assured that your unit will be evaluated only by trained professionals using the most advanced and accurate test equipment available.

*If your unit was professionally installed, we highly recommend that you contact the installer or the selling dealer for product removal.*

We are fully committed to the 72 hour\* repair of your unit and ask only that you follow the packing instructions shown and complete the HD Projector repair Request form. Doing so will minimize the chance for shipping damage and help to facilitate the repair process.

Thank you for your cooperation.

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\* 72 hours is applicable only during the projector's original warranty period and excludes weekends, holidays and shipping time.



